



# frequently asked questions

## How do I get on the Albany County Vaccine List?

Albany County is utilizing My Health Connection, the patient portal at Ivinson Memorial Hospital to provide vaccine updates to residents. If you have a My Health Connection account, you are already on the vaccine list and will automatically receive updates (via email and in the app) regarding the vaccine. If you do not have a My Health Connection account, create an account by visiting [www.ivanhosp.org/vaccine](http://www.ivanhosp.org/vaccine).

## I am 70 years of age or older. When can I receive my vaccine?

Due to the limited supply of vaccines, we are initially prioritizing individuals who are 80 years of age or older. Once we have offered a vaccine to all individuals who are 80 years of age or older, we will continue to offer vaccines to those in subgroup 3 which includes people 70 years of age or older. All individuals should sign up for My Health Connection, Ivinson's patient portal to be placed on the vaccine list. We will contact individuals through My Health Connection when a vaccine is available to them.

If you are 80 years of age or older, you can call the Vaccine Call Center at (307) 766-8222 Monday–Friday, 9am–5pm.

## My employment qualifies me to be in phase 1b of the COVID-19 vaccine distribution. How do I get my vaccine?

Individuals who are a part of phase 1b because of their employment will be contacted by their employer when a vaccine is available. Until then, all Albany County residents should sign-up for My Health Connection, the Ivinson Memorial Hospital patient portal to receive important vaccine updates and to streamline the scheduling process when it is their turn to be vaccinated.

Employers who believe that their organization falls into one or more of the prioritized populations in Phase 1b can visit [www.bit.ly/ACPHEmployer](http://www.bit.ly/ACPHEmployer) to complete an intake form.



## **I am not a part of phase 1b. When will I receive my vaccine?**

Albany County is following the distribution plan outlined by the Wyoming Department of Health. Vaccines are still in limited supply so it will likely be several months until the vaccine is available to the public. Individuals should sign-up for a My Health Connection account. This will automatically add you to the vaccination list. When a vaccine becomes available, you will receive an invitation from My Health Connection to schedule your vaccine appointment.

## **Are walk-in vaccination appointments available?**

No. Due to availability of the vaccine, all individuals must schedule their vaccination appointment through My Health Connection. When a vaccine becomes available to your phase of distribution, you will receive an update from My Health Connection with instructions on how to schedule your vaccine appointments.

## **Are there multiple locations for me to receive my vaccine?**

At this time, the only location that will be available for public vaccination administration is the Mountain View Medical Park located on 2710 Harney Street in Laramie, Wyoming. As more vaccines become available, it is likely that vaccination locations will grow.

## **I missed my appointment for my second dose of the vaccine. What should I do now?**

The Moderna vaccine requires a second shot after you receive your first shot. The second shot is very important for you to get full protection from COVID-19. Appointment times are limited. Please make every effort to keep your originally scheduled appointment. We are unable to reschedule the second shot at this time.